

Dear Valued VIC Commercial Partner,

Vacuum Instruments Corporation, LLC (VIC) is committed to the success of our customers and we strive to continuously improve our support as a supplier. To further support our current installed-base in Mexico, we are pleased to announce the following expansion of our commitment to our customer partners:

VIC is establishing a wholly owned subsidiary including a new Development Engineering and Customer Support Center headquartered in Queretaro. **Vaccinstruments de México, S. de R.L. de C.V.** will be the name of this new subsidiary and it will be led by our General Manager, David Uribe.

In addition to the headquarters location, Vaccinstruments de México, S. de R.L. de C.V. will also expand its support capabilities through regional offices located in Ciudad Juarez and Monterrey. This will allow us to be more responsive to your operations with an embedded local support team, providing an immediate response to your needs.

The Development Engineering and Customer Support Center will be capable of conducting depot level repairs, training for your personnel, and will maintain predictive (in-stock) inventory of the most common spare parts used on our leak detectors and customs systems. In addition, we have now added Google translate to our website to allow our commercial partners in Mexico to view our pages in Spanish.

Previously, VIC's support in Mexico was provided by VIC Leak Detection de Mexico. S.A. de C.V., which was a distributor. **Effective January 1, 2019 VIC Leak Detection de Mexico. S.A. de C.V. will no longer represent or support Vacuum Instruments Corporation, LLC.**

Vaccinstruments de México, S. de R.L. de C.V. **offers factory support to your plant with no disruption to our service capability. Our team of local technicians & field service engineers have over 45-years of combined expertise in vacuum system and leak detection technology that is crucial to providing support in Mexico.** Ismael Avalos for instance, is established in Juarez to assist you in any commercial issues, together with Daniel Aleman also living in Juarez as our Service staff. Roman Sanchez, a 20-year experienced technician in VIC's equipment is also part of Vacuum Instruments Corporation.

In the early months of 2019, VIC LLC will be transitioning into our regional offices with new and highly experienced staffing – in parallel, we will be providing updates to you regarding your new/local VIC LLC support staff as the information is established. We are committed to making this transition as comfortable and fast as possible for our commercial partners. We believe that this change will provide you with a new experience with increased service and support, better designed to meet your specific local needs.

The leadership team at VIC and David Uribe will be in contact with our customers directly over the next several weeks to introduce our new company -- as well as provide specific details regarding the timeline for our expanded infrastructure in Mexico.

In the interim, please feel free to contact Vacuum Instruments Corporation directly with any questions and/or concerns to the following contacts:

The new contacts in Mexico are:

| Name | Tittle | Zone/Area | Cell # | e-Mail |
|---------------|--------------------------|------------|----------------|--|
| David Uribe | Generral Manager | Queretaro | 1-81 2861-8602 | DUribe@vicleakdetection.com |
| Roman Sanchez | Tecnico de servicio Snr. | Monterrey | 81-2354-0817 | rsanchez@vicleakdetection.com |
| Pedro Rangel | Tecnico de servicio Snr. | Queretaro | 81-1015-7259 | prangel@vicleakdetection.com |
| Daniel Aleman | Ingeniero de Servicio | Cd. Juarez | 81-1015-7247 | daleman@vicleakdetection.com |
| Ismael Avalos | Asesor Comercial | Cd. Juarez | 81-1015-7248 | iavalos@vicleakdetection.com |

To place any immediate orders or for any general information the Corporate Contacts are:

| Name | Tittle | Contact | Tel. 1.888.819.9970 | e-Mail |
|----------------|--------------------------|-------------|---------------------|--|
| Rick Yanez | Dir. Product Mgt. | Sales | Ext. 118 | ryanez@vicleakdetection.com |
| Tom McNamee | Dir. of Customer Service | Service | Ext. 232 | tmcnamee@vicleakdetection.com |
| Anna Rodriquez | Sales Administrator | Sales | Ext. 134 | arodriquez@vicleakdetection.com |
| Sue Voigt | Calibration Technician | Calibration | Ext. 129 | svoight@vicleakdetection.com |

Thank you for your continuing support and business as we move forward into 2019!